

COVID-19 GUIDANCE FOOD SAFETY DURING TRANSPORT / DELIVERIES

Food delivery continues to be considered an essential service during the COVID-19 pandemic. In addition to general food safety requirements, food and packaging must also be handled carefully to minimize the risk of spreading the COVID-19 virus. Please share this guidance with your delivery drivers and any other food delivery providers that pick up food from your facility.

Guidance for Drivers

- Drivers should wash their hands as often as possible with soap and water for at least 20 seconds. Drivers must wash their hands after engaging in any activity that might pose a contamination risk, such as handling money or using the restroom. Drivers picking up food should be allowed access to the restroom.
- Drivers should be utilizing an alcohol-based hand sanitizer that contains at least 60% alcohol in between each delivery, before picking up food and after dropping off food to a customer.
- Drivers must maintain the interior of vehicles in a clean and sanitary manner, including the trunk and/or rear storage areas.
- Drivers must store food inside a clean and disinfected secondary container for transportation.
- Drivers should use, in accordance with label directions, a [disinfectant approved by the EPA](#), to clean and disinfect common touch points, including the steering wheel, radio buttons, gear shift, and door handles, in their vehicle on a frequent basis.



Guidance for the Food Facility

- Restaurants should have all to-go items packaged and bagged, including utensils, napkins, and condiments. This ensures drivers do not need to touch any additional items during the pick-up transaction.
- Restaurants should provide drivers access to customer restrooms.
- Restaurants should advise drivers of the facility's procedures to maintain social distancing.
- Restaurants are encouraged to implement a numbering system or texting system (like restaurant table availability notifications) that will require the public, and drivers, to wait in their vehicles, rather than in a line.
- If the food order is not ready upon arrival, advise drivers to wait in their car, not in the food facility.



If you have questions or would like more information, please contact Sacramento County EMD at (916) 875-8484 or by emailing: FoodProgram@SacCounty.net.